



SURFACE2AIR SPORTS

KENT: 01303 854 065

POOLE: 01202 738 448

HOVE: 0870 745 5646

Thank you for shopping with Surface2Air -

Should you be unhappy with your purchase, we offer a 14 day money back guarantee on unused items. (Items must be in original condition with any parts etc and suitable for re-sale) Simply return the item back to us for a replacement, exchange or refund.

How to return an item -

Before returning an item, please contact us on any of the above numbers so we can let you know which return address you need.

If you're returning the item due to it being faulty, or because of an error on our part, we will happily refund your postage costs in returning the item to us; however, if you've simply changed mind, or need another size, the postage costs are your responsibility.

Unfortunately, we are un-able to offer an exchange on Swimwear (due to hygiene) or items which may be duplicated/copied, such as DVD's.

Please note that where an item is bought as a gift the refund can only be issued to the original purchaser.

So that we can process your order as quickly as possible, please complete the below form and include it with the item you are returning. Please ensure that your package is wrapped securely and that you keep your proof of postage until you have received your replacement/refund. Items 'lost in the post' without proof of posting will not be refunded.

NAME.....

ADDRESS.....

.....

.....

CONTACT NUMBER.....

DATE OF PURCHASE.....

REASON FOR RETURN?

- THE ITEM IS FAULTY []
- IT'S NOT WHAT I ORDERED []
- WRONG SIZE []
- UNWANTED GIFT []
- OTHER [] (PLEASE EXPLAIN)

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DO YOU REQUIRE A.....

- REFUND []
- REPLACEMENT []
- EXCHANGE [] (PLEASE SPECIFY)

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S2AS: POOLE
14-16 STATION ROAD
LOWER PARKSTONE
POOLE
DORSET
BH14 8UB

S2AS: KENT
1 NORTH CLOSE
SHORNCIFFE
FOLKESTONE
KENT
CT20 3UH

S2AS: HOVE
7 VICTORIA TERRACE
KINGSWAY
HOVE
EAST SUSSEX
BN3 2WB

EMAIL: INFO@S2AS.COM